

**1. Detailed description of goods and/or services**

Camdix BK is a business in the Hunting/Shooting industry that retails and wholesales firearms and related products to dealers and individuals .

**2. Delivery policy**

Subject to availability and receipt of payment, requests will be processed within 1 working day. Clients will receive a tracking number to track their own parcels. Camdix BK uses various methods of delivery including FASTWAY and DSV/UTI Couriers. Camdix BK cannot be held liable for late deliveries.

**3. Export restriction**

The offering on this website is available to South African clients only.

**4. Return and Refunds policy**

The provision of goods and services by Camdix BK is subject to availability. In cases of unavailability, Camdix BK will refund the client in full within 2 working days. Cancellation of orders by the client will attract a 5 % administration fee.

**5. Customer Privacy policy**

Camdix BK shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: [http://www.polity.org.za/attachment.php?aa\\_id=3569](http://www.polity.org.za/attachment.php?aa_id=3569) .

**6. Payment options accepted**

Payment may be made via Visa and MasterCard.

**7. Card acquiring and security**

Card transactions will be acquired for Camdix BK via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to [www.paygate.co.za](http://www.paygate.co.za) to view their security certificate and security policy.

**8. Customer details separate from card details**

Customer details will be stored by Camdix BK separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to [www.paygate.co.za](http://www.paygate.co.za).

**9 Merchant Outlet country and transaction currency**

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

## **10 Responsibility**

Camdix BK takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support. Camdix BK does not take responsibility for disputes between clients and courier companies.

## **11 Country of domicile**

This website is governed by the laws of South Africa and Camdix BK chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 62 Ockerse street Krugersdorp, 1739

## **12 Variation**

Camdix BK may, in its sole discretion, change this agreement or any part thereof at any time without notice.

## **13 Company information**

This website is run by Camdix BK (close corporation) based in South Africa trading as Camdix BK and with registration number CK86/12264/23.

Director(s)/Member(s)/Owner(s) : JJ ROSSOUW, HC ROSSOUW, JJ ROSSOUW(Jr.)

## **14 Camdix BK contact details**

Company Physical Address:

62 Ockerse street

Krugersdorp

1739

Email: [info@camdixwapens.co.za](mailto:info@camdixwapens.co.za)

Office : 011 660 2398